



Position Description

Title: Remedial Massage Therapist

Section: Practitioner Team
Location: Geelong
Status: Casual Employment
Classification: Health Professional Award Level 1
Hours: Hours: Monday - Thursday 10:00am – 7:00pm
Friday 9:00am – 1:00pm
Saturday 9:00am – 1:00pm
Reporting To: Clinic Director

Primary objective

To provide massage therapy to the clients of Laura Calderone - Perinatal & Remedial Massage Therapist as directed.

Laura Calderone – Perinatal & Remedial Massage Therapist

We are a leading provider of Perinatal and Remedial massage services in Geelong.

Our Mission is to nurture and support women through the stages of pregnancy and into motherhood.

Our Vision is to be a trusted provider of exceptional perinatal massage services to women.

Our Values are providing health leadership, education and support as women journey through the stages of pregnancy into motherhood.

Offering a beautiful massage environment, we treat clients regular throughout pregnancy and into motherhood. Through education and excellent interpersonal skills we collaborate with a team of health care professionals to ensure that our clients are nurture supported and empowered during pregnancy journey.

Our team at Laura Calderone - Perinatal & Remedial Massage Therapist is motivated, educated, informative and friendly. We are active learners who are keen to grow and develop. We enjoy working together as a team, valuing a multi-disciplinary approach and respecting western and eastern medicine. We always put our clients' best outcome first and arrange referrals if our client's require expertise that is outside our realm of capabilities.

Laura Calderone - Perinatal & Remedial Massage Therapist has a culture that values raising the professional standard of massage, to provide exception health care services to our clients and to change the way women seek care and support during pregnancy and into motherhood.

Remedial Massage Therapist

The impression each patient has of our business is largely determined by the professional relationship they establish with the team at Laura Calderone - Perinatal & Remedial Massage Therapist. As a Massage Therapist in our business it is essential you be courteous, respectful, compassionate and honest.

A key function of this role is to promote the health of individuals through practice and treatment which is centred on working in partnership with each unique patient or client to address their needs. This includes being aware of your own culture and beliefs and having the behavioural flexibility to be respectful of the



beliefs and cultures of others. The Therapists will ensure each client knows they have been heard and will encourage and support clients to make informed decisions about their healthcare activities and treatments by providing information and advice to the best of a practitioner's ability.

Key working relationships

Internal: Reports to Clinic Director.

External: Clients, other Health Care professionals, Networking/Business Groups

| Organisational Accountabilities and Responsibilities | |
|---|---|
| Key Organisational Accountabilities | <ul style="list-style-type: none"> • Uphold Laura Calderone - Perinatal & Remedial Massage Therapist Business Vision, Mission and Values • Maintain strict confidentiality of all client records, information and details. • Proactively maintain a healthy and safe environment for yourself and others and comply with all safe working procedures and instructions including the Laura Calderone - Perinatal & Remedial Massage Therapist policies and procedures and initiate strategies to eliminate or mitigate known risks or hazards • Identify, consult and instigate actions to deliver continuous improvements in the areas of client and team administrative management, system and process redesign • Building and sustaining effective business relationships with clients and team members • Acknowledge, appreciate and encourage team members, valuing people for their skills, competencies, and contribution to the continuing success of the clinic |
| Key Position Accountabilities | <ul style="list-style-type: none"> • Provide high quality Massage Therapy in a manner consistent with our approach to client care. • Establish and maintain a professional, empathetic relationship with clients • Consistently deliver services to schedule, completing case history, assessment, treatment, and prognosis all within the time restraints. • Keep accurate, up-to-date, factual, objective and legible records that report relevant details of clinical history, clinical assessment, findings, investigations, information given to patients or clients, medication and other management in a form that can be understood by other health practitioners • Attend all scheduled team meetings, mentoring sessions, CPD. • Work collaboratively with other practitioners to ensure a multiple disciplinary approach focused on creating extraordinary healthy lives for our clients • Achieve KPI's. To be 75% booked at all times. |
| Other Duties | <ul style="list-style-type: none"> • Advise and update the Clinic Director of current stock and supply of office and treatment resources, equipment and facilities to ensure continuous supply of service to clients • Complete other duties that align with the key function Massage Therapist • Administration – reschedule, make appointment bookings; take phone calls; take payments; actively participate in the closed Facebook group; assist with marketing, blogging, newsletters |



| Key Selection Criteria | |
|---|--|
| Qualifications | <ul style="list-style-type: none"> • A nationally accredited qualification in massage therapy - Diploma of Remedial Massage or Advance Diploma of Myotherapy • Advantageous if you have already completed courses with Pregnancy Massage Australia eg, Certificate of Pregnancy Massage and/or Practitioner of Pregnancy Massage Training • Willing to undertake PMA Pregnancy Massage Training, if don't have it already. • Affiliation with appropriate professional association (AMT, AAMT) • Public Liability and Indemnity Insurance (mandatory) • Provider Numbers for Private Health rebates, or ability to obtain • Current First Aid certificate |
| Required Personal and Professional Competencies | <ul style="list-style-type: none"> • Excellent interpersonal skills and customer service skills • Good personal presentation • A passion for women's health issues • Demonstrated initiative • Be culturally sensitive • Be confident with your skill set • Capacity to work autonomously and as part of a team |
| Desired Personal and Professional Competencies | <ul style="list-style-type: none"> • Enthusiastic and service focused • Experience with client-based data and software systems • Focused on continuous improvement, development and growth - both personally and professionally |
| <p>To apply please complete the Key Selection Criteria and provide your Cover Letter and Resume to info@lauracalderonemassage.com</p> | |

Endorsed

Employee Name

Signature

Date

Approved

Clinic Director

Signature

Date